

Bobby Burns Introduction

Bobby Burns is a customer service and business leadership coach, trainer, and author.

He is the author of two books on customer service and business leadership and the host of the Service Culture Revolution Podcast.

Bobby is the founder of Bobby Burns Coaching, a company specializing in helping small business owners and leaders deliver exceptional customer service and build service cultures in their businesses.

Today he will share with you what his paying clients value most... Actionable service strategies and tactics for creating a competitive edge that can recession-proof your business.

Please welcome Bobby Burns!